

TECHNICAL SERVICES BULLETIN

January 2024

**TO: ELEVATE™ APPLICATORS
ELEVATE SALES REPRESENTATIVES**

RE: ENHANCEMENTS TO THE SPEEDY WARRANTY PROGRAM

To our valued customers and partners:

Elevate is pleased to announce upcoming enhancements to our Speedy Warranty Program!

The Speedy Warranty Program enables select licensed Elevate applicators to receive Red Shield™ Warranties before Elevate has completed final inspections to accelerate receipt of final payments for their completed installations.¹ Elevate has been proud to provide this privilege to Master Contractors, President's Club, Inner Circle of Quality, and other licensed Elevate applicators with proven track records of high-quality installations. Building on our mutual past success, we are happy to share that in 2024, we are expanding the availability of the Speedy program.

Beginning in April, licensed Elevate applicators will be eligible to enroll in the Speedy program if they have a minimum of 500,000 square feet under warranty (down from one million square feet) and a Quality Impact Rating (QIR) not higher than the national average.² Please contact your Elevate Sales Representative for full requirements, conditions, and limitations. Continued participation in the Speedy program depends, among other things, on applicators completing no fewer than eight new warranted installations in the past twenty-four calendar months, and consistently completing punch lists (Repairs for Warranty or RFWs) within 90 days of final inspections.

Additionally, to assist our valued customers in closing punch lists in a timely manner, in the coming weeks, the **Elevate Pre-Installation Notice (PIN)** site will be updated to include your company's current QIR, as well as color coding on the dashboard and other alerts to help prioritize project close-outs. Full Speedy Warranty program requirements will also be added to PIN to keep you informed.

For further information or assistance, please contact your local Elevate Sales Representative. You can also contact your Regional Technical Manager or Technical Coordinator at **800-428-4442**.

We look forward to a prosperous new year, and we thank you for promoting Elevate products and warranties.

Sincerely,



Michael Huber
Director, Warranty Services

¹ Conditions apply. Program terms and requirements are subject to change.

² Formerly Quality Incidence Rating. Changes to QIR in 2023 further expand program eligibility.